



March 2, 2021

Subject: TEMPORARY BACKORDER OF NALCROM® 100 mg (sodium cromoglycate)

Dear Healthcare Professional,

Sanofi-aventis Canada Inc. ("Sanofi") would like to inform you that Nalcrom® (sodium cromoglycate) will be on temporary shortage due to a manufacturing delay as a result of an investigation of apparent underfill of Nalcrom® capsules.

As Nalcrom® is currently available in limited quantities, Sanofi has initiated a product allocation based on previous order history with its distributors. This step will help to ensure the best possible access for patients during this shortage period. To ensure fair distribution amongst pharmacies, distributors are encouraged to put in place a similar limit for their customers.

The table below indicates the estimated availability date.

DIN	UPC	PRODUCT	FORMAT	STATUS	
				Estimated depletion date	Estimated availability date
00500895	622337484409	Nalcrom® 100 mg capsules	100	March 31, 2021	April 23, 2021

Availability dates at individual distributor warehouses may vary. Pharmacies are invited to communicate with their preferred distributor to obtain the product availability date.

We recognize the difficulties that this situation may cause for patients and healthcare providers. The health and safety of our patients is our first priority. All efforts are being made to resolve the situation, and any update will be communicated on the www.drugshortagescanada.ca website.

Should you have any questions regarding this situation, please do not hesitate to call Customer Service at 1-800-265-7927.

Sincerely,

Hugues Corbeil
Marketing Manager, Portfolio Development